

K.S. SCHOOL OF ENGINEERING & MANAGEMENT BENGALURU-560109

Grievance Redressal Committee (2023-24)

Grievance Redressal Committee Members:

Sl. No.	Name of the Member	Designation	Mobile #	E-mail ID
1	Dr. Vijayalakshmi Akella	Chairperson	9845399068	hod.civil@kssem.edu.in
2	Mrs. Madhusmita Mishra	Member	9380502914	madhusmita@kssem.edu.i n
3	Mrs. Jayashubha J	Member	9620655210	jayashubha@kssem.edu.in
4	Mr. Akashdeep B N	Member	9986346009	akashdeep.b.n@kssem.edu .in
5	Mrs. Chandana V S	Member	9901880790	chandanavs@kssem.edu.in
6	Mrs. Hemapriya M	Member	9900519825	hemapriya@kssem.edu.in
7	Mrs. Arundhati	Member	9535344008	arundathi@kssem.edu.in
8	Ms. Jayashree G R	Member	9036185089	jayashree@kssem.edu.in
9	Mrs. Jayashree L K	Member	9164004006	jayashreelk@kssem.edu.in



K.S. SCHOOL OF ENGINEERING & MANAGEMENT BENGALURU-560109

Grievance Committee Meeting

Ref: KSSEM/Grievance/05/2023-24

Date: 19/04/2024

Minutes of Meeting

The chair person Dr. Vijayalakshmi Akella addressed all the members of the committee.

Following points are discussed:

Update on the resolution of previously reported grievances and feedback.

Grievances reported:

 Requisition for mirrors to be installed in all washrooms to improve functionality and convenience for users.

Action taken:

• The requisition for installation of mirrors in all washrooms will be forwarded to the management for further approval and necessary action will be undertaken.

SI. No.	Name of the Member	Designation	Signature
1	Dr. Vijayalakshmi Akella	Chairperson	mycelle
2	Mrs. Madhusmita Mishra	Member	my
3	Mrs. Jayashubha J	Member	dr
4	Mr. Akashdeep B N	Member	all p
5	Mrs. Chandana V S	Member	Cul
6	Mrs. Hemapriya M	Member	Dr -
7	Mrs. Arundhati	Member	edath
8	Ms. Jayashree G R	Member	2
9	Mrs. Jayashree L K	Member	3

Committee Chairperson Professor & Head

Oept. of Civil Engineering
K.S. Group of Institutions
School of Engineering & Management

Bangalore-560 062.

Principal
Dr. K. RAMA NARASIMHA

Principal/Director
K S School of Engineering and Management
Bengaluru - 560 109



K.S. SCHOOL OF ENGINEERING & MANAGEMENT BENGALURU-560109

Ref: KSSEM/Grievance/04/2023-24

Date: 18/04/2024

CIRCULAR

Grievance Committee Meeting

Committee members are requested to attend the meeting scheduled on 19/04/2024 at 10:30 am in Civil Department to discuss any grievances faced by students and faculty.

Sl.		1 1 1 1 1 1 1 1 1	
No.	Name of the Member	Designation	Signature
1	Dr. Vijayalakshmi Akella	Chairperson	malelle
2	Mrs. Madhusmita Mishra	Member	ord
3	Mrs. Jayashubha J	Member	Su
4	Mr. Akashdeep B N	Member	allo
5	Mrs. Chandana V S	Member	Cue
6	Mrs. Hemapriya M	Member	-AB
7	Mrs. Arundhati	Member	Adath
8	Ms. Jayashree G R	Member	2
9	Mrs. Jayashree L K	Member	SIL

Principal

Dr. K. RAMA NARASTMHA

Principal/Director

S School of Engineering and Management Bengaluru - 560 109

Minutes of Meeting

The chair person Dr. Vijayalakshmi Akella addressed all the members of the committee.

Following points are discussed:

- Chairperson instructed all the members to circulate among the students and staff to approach the committee to resolve any grievances.
- She enquired if any grievances are reported from various departments either from the staff or students.
- Chairperson requested the committee members to meet the students on regular basis informally and enquire regarding any grievances

Sl. No.	Name of the Member	Designation	Signature
1	Dr. Vijayalakshmi Akella	Chairperson	mkelle
2	Mrs. Madhusmita Mishra	Member	on
3	Ms. Jayashubha J	Member	8n
4	Mr. Akashdeeep B N	Member	allo
5	Mrs. Chandana V S	Member	Cus
6	Mrs. Hemapriya M	Member	Tiya
7	Mrs Arundhathi	Member	fadall
8	Ms. Jayashree G R	Member	A
9	Mrs. Chhaya	Member	nd.

Committee Chairperson

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Professor & Head Dept. of Civil Engineering

Principal

Date: 5/01/2024

Dr. K. RAMA NARASIMHA

Principal/Director K S School of Engineering and Manager Bengaluru - 560 109



K.S. SCHOOL OF ENGINEERING & MANAGEMENT BENGALURU-560109

Grievance Committee Meeting

Ref: KSSEM/Grievance/02/2023-24

Date: 21/10/2023

Minutes of Meeting

The chair person Dr. Vijayalakshmi Akella addressed all the members of the committee.

Following points are discussed:

- Chairperson instructed all the members to circulate among the students and staff to approach the committee to resolve any grievances.
- She enquired if any grievances are reported from various departments either from the staff or students.
- If the problems are elementary in nature, the coordinators are informed to resolve related issues at department level.
- If the issue needs escalation, then it will be resolved at college level.
- Any grievances are represented in writing and documents are filed.

Grievances reported:

The canteen is in an unhygienic condition and has significantly reduced its food options.
 Both faculty and students are facing inconvenience due to the lack of cleanliness and limited menu variety.

Action taken:

 The canteen in-charge has been notified and has assured that measures will be taken to enhance hygiene standards and reintroduce a variety of food options.

Sl. No.	Name of the Member	Designation	Signature
1	Dr. Vijayalakshmi Akella	Chairperson	millelle
2	Mrs. Madhusmita Mishra	Member	Fr Stranger
3	Mrs. Jayashubha J	Member	-AB-
4	Mr. Akashdeep B N	Member	Ollo
5	Mrs. Chandana V S	Member	Cul

Sl. No.	Name of the Member	Designation	Signature
6	Mrs. Hemapriya M	Member	/by
7	Mrs. Arundhati KL.	Member	Adall
8	Ms. Jayashree G R	Member	- AB -
9	Mrs. Jayashree L K	Member	I

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Committee Chairperson

Professer & Head
Dept. of Civil Engineering
K.S. Group of Institutions
K.S. School of Engineering & Management
Bangalore-560 062.

Principal

Dr. K. RAMA NARASIMHA Principal/Director

K S School of Engineering and Management Bengaluru - 560 109